

Does Anti-social behaviour affect your Business?

Don't live with it, report it!

Tackling anti-social behaviour in the city centre which affects business and footfall is a key priority for the Wolverhampton City Centre Company. We operate the city centre Radio Link and an effective CitySafe Business Crime Partnership which supports a mixture of clients including Wolverhampton City Council, West Midlands Police, Retailers, Licensed Venues, Bus and Train Operators plus other key organisations throughout the City.

What is anti-social behaviour?

The Crime and Disorder Act 1998 defines anti-social behaviour as acting in 'a manner that causes, or is likely to cause harassment, alarm or distress.'

Some examples of anti-social behaviour which affect businesses are;

- Litter, rubbish and fly-tipping
- Street drinking
- Aggressive begging
- Graffiti and vandalism
- Intimidating or Rowdy behaviour

As a business what can I do?

- Be aware of whether anti-social behaviour affects your business and brief staff as to the opportunities to monitor and record incidents.
- Be prepared to take a stand and report what you see. Often the more evidence you give, the more we can do about the problem.
- If you want to speak informally about a particular issue please contact your local City Centre Wardens, City Centre Neighbourhood Police Team or the Wolverhampton City Centre Company (see Useful Contacts).

How do I report anti-social behaviour?

If your business is been affected by anti social behaviour please see below how to assist with recording of incidents. Without this kind of written evidence, it can make it difficult for the authorities to act.

- Keep a written diary of the anti-social behaviour that takes place in or around your area of business. Make a note of the dates, times, descriptions of the people involved and what behaviour is occurring.
- Incident Forms can be filled in available from Wolverhampton City Centre Company Ltd if you are a member of the CitySafe Business Crime Partnership

REMEMBER If you are a business signed up to the CitySafe Business Crime Partnership you should already be completing Incident Forms in relation to Theft/Attempted Theft/Credit Card Fraud>Returns or any crime related incidents that occur within your business.

All information will be shared with West Midlands Police and the Anti Social Behaviour Unit through the City Centre Tasking Group where action will be taken to assist City Centre Businesses.

If you are not a member of CitySafe Business Crime Partnership and want further information please contact the City Centre Company (see Useful Contacts).

Information sharing is important to multi-agency working and together we can successfully tackle anti social behaviour

Crimes and Violent Incidents

If you witness or are a victim of a serious crime or violent incident contact 999 as normal or contact the City Centre Neighbourhood Police Team (see Useful Contacts).

Useful Contacts

Wolverhampton City Centre Company
Tel: 01902 551077 Email: wccc@wolverhamptonccc.co.uk

City Centre Wardens
Tel: 07771 836 157 or 07771 836 153
Email: CityCentreWardens@wolverhampton.gov.uk

City Centre Neighbourhood Police tem
Tel: 0345 113 5000 Ext: 7871 6334
Email: citycentre@west-midlands.pnn.police.uk

Wolverhampton City Council Anti Social Behaviour Unit
City Direct Tel: 01902 551188
Email: city.direct@wolverhampton.gov.uk

